



EMERGENCY REPLACEMENT



RESPONSIVE. RELIABLE. READY.





# EMERGENCY REPLACEMENT

WHEN A SYSTEM GOES DOWN, MINUTES MATTER.



## Choose a partner you can trust.

When unexpected HVAC failures disrupt a business, time is money. Lennox helps you get back up and running quickly with the right equipment, right when you need it. Minimize downtime and restore comfort fast with the help of our responsive sales team and trusted product lines.



### COMMITMENT

#### DEDICATED TO A NEW LEVEL OF SERVICE

Our direct business model offers Lennox customers a seamless experience that provides the right product at the right time.

We recognize the challenges contractors, building owners, and technicians face when it comes to limited product availability and difficulty connecting with support when a unit goes down. That's why we've increased our production capacity to build more reliable, roof ready products while prioritizing added sales support to quickly address your needs.



### INVENTORY

#### SECOND FACTORY TO SUPPORT YOUR NEXT REPLACEMENT PROJECT

When emergencies strike, having the right products locally available is crucial to reducing downtime. As the largest capital investment in company history, our second factory has doubled commercial production capacity. This expansion strengthens our local distribution network, ensuring it is fully stocked and prepared to meet the demands of your next project, whether it's planned or an emergency.



### AVAILABILITY

#### MORE PRODUCT, MORE DISTRIBUTION POINTS, FASTER DELIVERY

Lennox has strategically located distribution centers across North America. With the expansion of our second factory, we've increased the availability of emergency replacement rooftop units.

This ensures that we can deliver the products you need within 24 hours to locations within 500 miles of our distribution centers.

READY

02  
HOUR

Quotes\*

For Emergency Replacement

RESPONSIVE

04  
HOUR

Confirmation

For Stocked Units

RELIABLE

24  
HOUR

Shipping

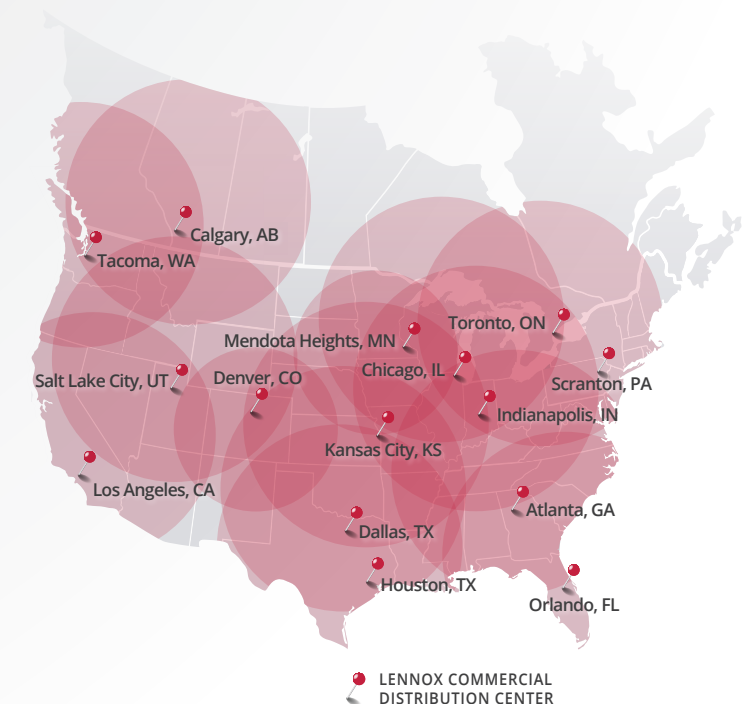
For Emergency Replacement

\*in districts with an Emergency Replacement Specialist



Dedicated Emergency Replacement specialists stationed across North America are standing by. These highly trained team members are at the heart of our 2/4/24 pledge – delivering the numbers, the answers, and the products you need to get back to business.

**EXPANDED CAPACITY MEANS  
ROOF-READY XION™ AND RAIDER®  
UNITS FOR YOUR NEXT PROJECT**



Don't let an emergency slow you down – choose Lennox for a seamless replacement process.





**XION / RAIDER®**



## QUALITY

### UNITS THAT STAND THE TEST OF TIME

Whether you're facing an emergency replacement or require a custom-built unit, Lennox prioritizes quality products that are built to last. As the only direct-to-customer OEM, you can rest easy knowing your solution is not only ready to ship, but you are also getting a top-quality product that is designed and tested to run strong in the extremes - heat, cold, rain, or shine.

Our Raider® and Xion™ product lines offer the reliability and convenience needed for any replacement scenario while maintaining the same high standards and premium materials expected from our Lennox rooftop series.



SIMPLE SERVICE



ROOF READY



REPLACEMENT COMPATIBILITY



RELIABLE PERFORMANCE



ON HAND, ON DEMAND



**EMERGENCY REPLACEMENT**  
RESPONSIVE. RELIABLE. READY.

**Give your local Lennox representative a call today to discuss your emergency replacement needs.**



Scan QR code to learn more