LENNOX WARRANTY YOUR WAY™ EXTENDED LIMITED WARRANTY

APPLIES IN U.S.A. AND CANADA ONLY

(ONLINE REGISTRATION REQUIRED* at www.WarrantyYourWay.com, except in California, Florida, Quebec, or where registration requirements to effectuate warranties are prohibited by law.)

Congratulations on your purchase of Lennox equipment. Please take a moment to read this document for important information about your Extended Limited Warranty and registering your equipment. By registering, you are reconfirming your agreement to the terms of the Basic Limited Warranty, as incorporated into this Extended Limited Warranty, including those pertaining to Dispute Resolution.

IMPORTANT WARRANTY INFORMATION

NOTE - Lennox reserves the right to cancel or amend Warranty Your Way at any time, without notice. Coverage properly activated at the time of program cancellation or amendment will continue to be honored under the terms in effect at the time of installation (for existing homes) or closing date (for new construction). Registering your equipment does not guarantee coverage under the Basic Limited Warranty or this Extended Limited Warranty. If the registered equipment does not meet the terms and conditions of the Basic Limited Warranty or this Extended Limited Warranty, or falls within one of the coverage exceptions, the limited warranties will not apply to the equipment regardless of the fact that the product is registered.

Lennox Industries Inc. ("Lennox") provides a Basic Limited Warranty for its Elite® and Merit® series gas furnaces, oil furnaces, air handlers, air conditioners, and heat pumps, along with Lennox indoor evaporator coils and Lennox residential packaged units, that provides a five (5) year, parts-only limited warranty on applicable components[1] when used in Residential Applications. An Extended Limited Warranty is available in select units in the Elite and Merit series product lines, along with Lennox indoor evaporator coils, residential packaged units, and other equipment. Three-phase equipment is excluded from coverage. Pursuant to Warranty Your Way, for the Owner's Extended Limited Warranty, the Owner has the opportunity to receive either the standard additional five (5) years of parts-only warranty coverage or instead select an additional two (2) years of parts warranty coverage and three (3) years of labor coverage on qualifying equipment.

WARRANTY YOUR WAY EXTENDED LIMITED WARRANTY OPTIONS[2]:

Subject to any registration or other terms and conditions that may apply, the Owner has the following choices for the Owner's Extended Limited Warranty under Warranty Your Way:

1 - Five (5) Year Parts-Only Extended Limited Warranty: The Owner can obtain the default Extended Limited Warranty, which provides an additional five (5) years of parts-only coverage, so that the Owner will receive a total of ten (10) years of parts-only warranty coverage for applicable components.

2 - Two (2) Year Parts and Three (3) Year Labor Coverage: As an alternative to an additional five (5) years of parts-only coverage, the Owner can elect an additional two (2) year parts warranty and three (3) year labor coverage from the beginning of the Warranty Period set forth in the Basic Limited Warranty, so that the Owner will receive a total of seven (7) years of parts warranty coverage and three (3) years of labor coverage for applicable components.

***IMPORTANT: This Extended Limited Warranty requires proper on-line registration at www.WarrantyYourWay.com or by contacting Lennox Customer Support at www.lennox.com/help/contact-us/warranty (click on "E-mail our Contact Center") or at 1-800-9-LENNOX within sixty (60) days of installation (for existing homes) or closing date (for new construction), except for consumers in California, Florida, Quebec, or where registration requirements to effectuate warranties are prohibited by law.**

FOR CONSUMERS IN CALIFORNIA, FLORIDA, QUEBEC, AND WHERE REGISTRATION REQUIREMENTS TO EFFECTUATE WARRANTIES ARE PROHIBITED BY LAW: (1) THE OWNER WILL AUTOMATICALLY RECEIVE BOTH THE BASIC LIMITED WARRANTY AND THE DEFAULT FIVE (5) YEAR, PARTS-ONLY EXTENDED LIMITED WARRANTY REGARDLESS OF PRODUCT REGISTRATION AND (2) THE FAILURE TO REGISTER YOUR EQUIPMENT DOES NOT (i) DIMINISH YOUR WARRANTY COVERAGE OR RIGHTS OR (ii) IMPACT THE LENGTH OF YOUR WARRANTY. Further, for such Owners, if you would like to choose the alternative two (2) year parts and three (3) year labor coverage option, you need to contact Lennox within sixty (60) days of installation (for existing homes) or closing date (for new construction). The Owner's Extended Limited Warranty selection, however, may not be changed following the submission of any warranty claim for the Covered Equipment. Subject to the above, the Owner can change their Extended Limited Warranty from the default five (5) year parts-only coverage to the two (2) years parts and three (3) year labor at www.WarrantyYourWay.com, or by contacting Lennox Customer Support at www.lennox.com/help/contact-us/warranty (click on "E-mail our Contact Center") or at 1-800-9-LENNOX.

[1] In addition, heat exchangers and compressors in certain eligible equipment receive a parts-only limited warranty period that is greater than five (5) years under the Basic Limited Warranty. Refer to the applicable Basic Limited Warranty for details.

[2] These options do not apply to Lennox indoor evaporator coils installed with a Dave Lennox Signature Collection air conditioner or heat pump. For Lennox indoor evaporator coils installed with a Dave Lennox Signature Collection air conditioner or heat pump, refer to the Dave Lennox Signature Collections Extended Limited Warranty for details.

LENNOX IS NOT RESPONSIBLE FOR FAILURE TO TIMELY, PROPERLY, AND ACCURATELY REGISTER (OR, IN

CALIFORNIA, FLORIDA, QUEBEC, OR WHERE REGISTRATION REQUIREMENTS TO EFFECTUATE WARRANTIES ARE PROHIBITED BY LAW, FAILURE TO TIMELY, PROPERLY, AND ACCURATELY CHOOSE THE ALTERNATIVE TWO (2) YEAR PARTS AND THREE (3) YEAR LABOR COVERAGE OPTION), WHETHER BY THE OWNER OR THEIR INSTALLING SERVICE PROVIDER ACTING AS THEIR AGENT. FAILURE TO TIMELY, PROPERLY, AND ACCURATELY REGISTER (EXCEPT IN CALIFORNIA, FLORIDA, QUEBEC, OR WHERE REGISTRATION REQUIREMENTS TO EFFECTUATE WARRANTIES ARE PROHIBITED BY LAW), MAY RESULT IN LOSS OF COVERAGE.

COVERED EQUIPMENT

This Lennox Extended Limited Warranty is being offered only for applicable components in the models of Elite® and Merit® series gas furnaces, oil furnaces, air handlers, air conditioners, and heat pumps, along with Lennox indoor evaporator coils, residential packaged units, and other equipment, found at www.Lennox.com/WarrantyYourWay (which Lennox may amend in its sole discretion from time to time) so long as the equipment is used in a Residential Application (the "Covered Equipment"). Three-phase equipment is excluded from coverage. The components covered by this Extended Limited Warranty are identical to those outlined in the Basic Limited Warranty (the "Covered Components").

EQUIPMENT ELIGIBILITY REQUIREMENTS

To the extent applicable, Covered Equipment must meet the following requirements:

1 - The Owner must use a participating Lennox dealer, which can be located at www.Lennox.com, to fulfill any claim (extended parts and/or labor) under this Extended Limited Warranty, unless specifically authorized in advance and in writing by Lennox. In the event the Owner is unable to contact a participating Lennox dealer, contact Lennox Customer Support at www.lennox.com/help/contact-us/warranty (click on "E-mail our Contact Center") or at 1-800-9-LENNOX. In the event the claim is being made within ninety (90) days of installation or thirty (30) days of completion of service/maintenance (sixty (60) days for leak searches and repairs) on Covered Equipment, the Owner must use the same participating Lennox dealer that provided the original install/services, unless Lennox provides consent to use another participating Lennox dealer. ***Lennox shall have no responsibility or liability under this Extended Limited Warranty in the event the Owner fails to use a participating Lennox dealer.***

2 - The equipment must be Covered Equipment and not subject to any exclusion set forth in the Basic Limited Warranty.

3 - The equipment must be installed in a "Residential Application." Equipment designed and manufactured for Commercial Applications or otherwise used in Commercial Applications (i.e., Non-Residential Applications) are not eligible for this Extended Limited Warranty.

4 - The equipment must be installed per the manufacturer's instructions by a licensed professional HVAC installer or licensed HVAC contractor.

5 - Timely registration, where required, or selection (for equipment purchased in California, Florida, Quebec, or where registration requirements to effectuate warranties are prohibited by law) must take place on or after February 8, 2022.

6 - Air handlers, indoor evaporator coils, air conditioners, heat pumps, and residential packaged units must use the refrigerant noted on the product nameplate, and all resulting systems must be an AHRI-matched system.

7 - Any system must comply with regional standards.

8 - Except as otherwise set forth in this Extended Limited Warranty, or prohibited by law, this Extended Limited Warranty is being extended to the original Owner and is not transferable.

9 - To obtain this Extended Limited Warranty for equipment purchased outside of California, Florida, Quebec, or where registration requirements to effectuate warranties are prohibited by law, the equipment must be properly registered at www.WarrantyYourWay.com, or by contacting Lennox Customer Support at www.lennox.com/help/contact-us/warranty (click on "E-mail our Contact Center") or at 1-800-9-LENNOX, within sixty (60) days after the date of installation (for existing homes) or closing date (for new construction). Proof of purchase or closing date may be required.

10 - FOR EQUIPMENT PURCHASED IN CALIFORNIA, FLORIDA, QUEBEC (OR WHERE REGISTRATION IS PROHIBITED BY LAW), REGISTRATION IS NOT REQUIRED TO OBTAIN THIS EXTENDED LIMITED WARRANTY AND THE FAILURE TO REGISTER YOUR EQUIPMENT DOES NOT (i) DIMINISH YOUR WARRANTY COVERAGE OR RIGHTS OR (ii) IMPACT THE LENGTH OF YOUR WARRANTY OR YOUR RIGHTS THEREUNDER. OWNERS WILL AUTOMATICALLY RECEIVE THE BASIC LIMITED WARRANTY AND THE DEFAULT EXTENDED LIMITED WARRANTY (FIVE (5) YEAR PARTS-ONLY) REGARDLESS OF WHETHER YOU REGISTERED YOUR EQUIPMENT. If you would like to choose the alternative parts and labor coverage option, you must contact Lennox within sixty (60) days of installation (for existing homes) or closing date (for new construction) at www.WarrantyYourWay.com or by contacting Lennox Customer Support at www.lennox.com/help/contact-us/warranty (click on "E-mail our Contact Center") or at 1-800-9-LENNOX. Proof of purchase or closing date may be required. Notwithstanding the above, your Extended Limited Warranty selection may not be changed following the submission of any warranty claim for the Covered Equipment.

For information regarding registration procedure, see Page 4 below. For questions regarding the Basic Limited Warranty or this Extended Limited Warranty, contact Lennox Customer Support at www.lennox.com/help/contact-us/warranty (click on "E-Mail our Contact Center") or at 1-800-9-LENNOX.

UNLESS MODIFIED HEREIN, ALL TERMS AND CONDITIONS SET FORTH IN THE BASIC LIMITED WARRANTY ARE INCORPORATED BY REFERENCE IN AND APPLY TO THIS EXTENDED LIMITED WARRANTY. THESE INCLUDE, BUT ARE NOT LIMITED TO, COMPONENT AVAILABILITY, EXCLUDED COMPONENTS, REPAIRS, CARE OF EQUIPMENT, COVERAGE, EXCLUSIONS, DISCLAIMERS, WARRANTY PROCEDURES, AND DISPUTE RESOLUTION (INCLUDING

THE ARBITRATION CLAUSE AND CLASS ACTION WAIVER).

TERMS AND CONDITIONS FOR FIVE (5) YEAR PARTS-ONLY EXTENDED LIMITED WARRANTY

If the Owner elects to maintain the default five (5) year parts-only Extended Limited Warranty, the following terms and conditions apply. This Extended Limited Warranty shall serve as an extension of the Basic Limited Warranty for an additional five (5) years parts-only warranty coverage for applicable components (plus limited lifetime parts-only warranty coverage for the heat exchanger in ML195DF and ML195UH gas furnaces), and will be subject to all other terms and conditions of the Basic Limited Warranty, unless modified herein.

TERMS AND CONDITIONS FOR TWO (2) YEAR PARTS AND THREE (3) YEAR LABOR COVERAGE EXTENDED LIMITED WARRANTY

If the Owner elects the alternative two (2) year extended parts and three (3) year labor coverage Extended Limited Warranty, the following terms and conditions apply.

Two (2) Year Parts Extended Coverage:

This Extended Limited Warranty shall serve as an extension of the Basic Limited Warranty for an additional two (2) years parts warranty coverage for applicable components (plus lifetime parts warranty coverage for the heat exchanger of ML195DF and ML195UH gas furnaces), and the parts warranty coverage will be subject to all other terms and conditions of the Basic Limited Warranty, unless modified herein.

Three (3) Year Labor Coverage:

In addition to an extension of two (2) years of parts warranty coverage as outlined above, the Owner will receive three (3) years of labor coverage on Covered Equipment from the beginning of the Warranty Period set forth in the Basic Limited Warranty and the following additional terms and conditions shall apply.

1 - WHAT IS COVERED. Labor coverage under this Extended Limited Warranty covers the labor charges the Owner incurs for repairing or replacing a Covered Component in Covered Equipment. Labor coverage begins on the date of the Warranty Period set forth in the Basic Limited Warranty and ends on the date three (3) years from the Warranty Period start date. For labor coverage to apply, the underlying component repair or replacement must be covered under the Basic Limited Warranty and not be subject to any exclusion outlined in either the Basic Limited Warranty or herein. Labor coverage includes one (1) trip/diagnosis charge and the labor required to install, repair, and/or replace parts and accessories that are necessary to the Covered Equipment's functionality per claim, but does not apply to accessories that are used in conjunction with or to enhance the performance of the Covered Equipment. **. All other costs, including, but not limited to, parts, parts mark-up, refrigerant, and other miscellaneous parts or costs will not be covered under labor coverage (except in the case of a labor-only claim for refrigerant leak repairs, in which case the labor will be covered (but refrigerant will not)).**

2 - TRANSFERABILITY. Labor coverage is transferable from the original Owner to the new Owner of the property on which the Covered Equipment is installed for the remainder of the three (3) year period. Such transfer does not extend the coverage period.

3 - TO OBTAIN SERVICE. If service is required, contact a participating Lennox dealer and explain the problem. Prior to any repair being made, the participating Lennox dealer must follow any authorization and all other claim procedures. Lennox shall have no responsibility or liability in the event the Owner or the Owner's participating Lennox dealer fail to properly or timely submit a claim. **You must request service prior to the expiration of the three-year labor period and within forty-five (45) days of product failure in order to be eligible for coverage.**

4 - AVAILABILITY OF SERVICE. Service will be performed between the hours of 8:00 a.m. and 5:00 p.m. local time Monday through Friday, excluding holidays, or otherwise during the authorized service provider's normal hours of operation. Any additional costs above the participating Lennox dealer's authorized hourly rate (such as premium or overtime charges or after-hours service) will be at the Owner's expense. Lennox reserves the right to determine which services constitute an emergency. Neither Lennox nor the participating Lennox dealer shall be liable for any damages whatsoever arising out of delays, either before or after a day or time of service is agreed upon. Lennox shall not be liable for failure to provide service due to conditions beyond its control, including but not limited to unavailability of parts or labor disputes.

5 - ACCESSIBILITY OF PRODUCT. If on-site service is required, the Owner agrees to make the Covered Equipment reasonably accessible to the participating Lennox dealer. In the event the Covered Equipment is not accessible, the dealer may decline to provide service or may assess the Owner an additional charge for making the Covered Equipment accessible, which will not be covered by Lennox.

6 - TERMINATION FOR OTHER CAUSE. This Extended Limited Warranty will automatically terminate and be of no force and effect without liability in the event service cannot be provided due to removal or alteration of the serial or model number of the Covered Equipment, or if the Owner has committed fraud upon Lennox or its participating dealer or made a material misrepresentation with respect to a claim.

7 - IMPORTANT NOTE. Repairs not necessitated by mechanical breakdown are not covered unless specifically authorized in advance and in writing by Lennox. Lennox reserves the right to inspect the items to be covered, or the items covered, as the case may be, prior to coverage or during the coverage period. Model number, serial number, and original date of installation or closing date, as applicable, of all Covered Equipment must be provided to execute application for service and for labor coverage to apply. If the Owner requests a service call for a non-covered repair, a "no failure found" diagnosis is determined for the same problem on a second trip, or the Owner is unable to meet its Lennox participating dealer for an on-site repair, the Owner is responsible for all costs associated with the repair/call pursuant to the participating Lennox dealer's standard policies.

8 - UNABLE TO REPAIR. If Lennox determines in its sole discretion that the Covered Equipment is unable to be repaired due to any reason, including, without limitation, the unavailability of functional parts, service, or technical information, or the cost to repair will exceed replacement, Lennox may provide the Owner with a replacement of the Covered

Equipment of comparable specifications. The Owner will be responsible for storing and surrendering to its Lennox dealer the failed Covered Equipment at the request of Lennox.

LENNOX IS NOT LIABLE FOR ACTS BY SERVICE PROVIDERS. The Owner acknowledges and agrees that any parts or labor service the Owner receives under the Basic Limited Warranty or this Extended Limited Warranty is not being provided by Lennox or any Lennox subsidiary or affiliate. Rather, such parts and labor service is being provided by independent Lennox dealers. For that reason, the Owner acknowledges and agrees that in no event shall Lennox be liable for any claims, causes of action, liabilities, personal injuries, property damage or other damages caused by (in whole or in part), arising out of, or relating to any third party entity, including, without limitation, Lennox independent dealers providing the Owner with parts, labor, or service regardless of whether such parts, labor, or service was provided pursuant to or relating to any warranty or labor coverage. In order to assist in administering and providing service under the Basic Limited Warranty and this Extended Limited Warranty, the Owner acknowledges and agrees that Lennox may share the Owner's personal information pursuant to its Privacy Policy found at https://www.lennoxinternational.com/home/Home/privacy.html.

REGISTRATION PROCEDURE

Your Lennox equipment may be registered in any of the following methods: (1) complete the on-line product registration at www.WarrantyYourWay.com, (2) contact Lennox Customer Support at www.lennox.com/help/contact-us/warranty (click on "E-mail our Contact Center"), or (3) contact Lennox Customer Support at 1-800-9-LENNOX. The following information will be required to register:

- Owner name
- Address where equipment is installed
- Equipment serial and model number
- Installation or closing date

Much of this information will be on the invoice provided by the installing contractor. The unit model number and serial number are also provided on the sticker found on the front of the literature bag assembly. Please contact the installing contractor for assistance gathering this information. **Any other method of registration is not valid and will result in no coverage under this Extended Limited Warranty, except where registration is not required (e.g., California, Florida and Quebec). Once the Owner selects a type of extended limited warranty (e.g., the parts-only Extended Limited Warranty or the parts and labor Extended Limited Warranty), the Owner will not have the right to change the selected coverage.**

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